

Accessibility Guide

Welcome

At Cornish Riviera Holidays, we want to make everyone's stay as enjoyable and as safe as possible and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for your specific requirements. We strongly recommend that on arrival, you familiarise yourself with the layout of your holiday home including the location of exits, windows and keys, discuss with your party what you would do in the event of a fire and plan your escape route. We are mindful that everyone has different accessibility requirements so if you would like to discuss any aspect regarding accessibility of this property, please contact us on 01736 797891 and we will be glad to help.

General

Property name / address	Morvah, 2 Malakoff Flats, The Terrace, St Ives TR26 2BW
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Building construction	Stone and brick apartment block

Exterior

Parking	Not applicable.
Access to front door	From street level, there are 2 granite steps to front door plus an additional step over the threshold.
Access to back door	From the rear of Malakoff Flats, there are 8 steps onto a decking area. Handrail on both sides of steps. There are a further 10 granite steps to Morvah's gate. On this stretch, there is no handrail. Once through Morvah's gate, there are a further 9 granite steps onto the patio area and back door. There is a handrail on the left hand side going down the steps. 1 additional step over the threshold down into Morvah itself.
Garden / external areas	Mostly on one level. However, by the steps there are 2 different levels. Laid to concrete with bistro set for 2 and umbrella for shade.

Interior

Stairs / steps	Once inside Morvah, it is a single level home.
Flooring	Entrance has wooden laminate flooring. Bathroom and kitchen are both laid to lino. The sitting room and bedrooms are all carpeted.
Bedrooms	Double bedroom: bed can be accessed on 3 sides. Curtains. Twin bedroom: beds can be accessed on 1 side only. Can also be set up as a king with narrow access on 1 side only. Curtains.
Bedding	Synthetic.
Bathroom(s)	Bath only (no shower attachment), WC and wash hand basin.
Living room	Spacious room with 1 x 2-seater settee and 2 easy chairs.
Kitchen	Includes dining table and 4 chairs.

Other

Additional information	There is low ceiling height between the entrance hallway and the kitchen at 1.9m. No children equipment provided. Not dog-friendly. Please contact Cornish Riviera Holidays regarding Guide and Assistance Dogs.
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