

## Accessibility Guide

### Welcome

At Cornish Riviera Holidays, we want to make everyone's stay as enjoyable and as safe as possible and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for your specific requirements. We strongly recommend that on arrival, you familiarise yourself with the layout of your holiday home including the location of exits, windows and keys, discuss with your party what you would do in the event of a fire and plan your escape route. We are mindful that everyone has different accessibility requirements so if you would like to discuss any aspect regarding accessibility of this property, please contact us on 01736 797891 and we will be glad to help.

### General

Property name / address	Mermaids Rest, 3 Rose Lane, St Ives TR26 1LW
What3Words	///orbit.still.merely
Building construction	Traditional stone built terrace house over 4 stories

### Exterior

Parking	Not applicable.
Access to front door	Rose Lane is a pedestrian-only cobbled street. 2 granite steps over threshold then a further 3 carpeted steps onto ground floor. Hallway has carpet and a rug.
Access to back door	Access from Fore Street which is cobbled, 2 small steps then up an inclined narrow lane. When at back door there is an additional 1 small step over threshold.
Garden / external areas	A very small shared courtyard.

### Interior

Stairs / steps	<p>Ground floor to 1<sup>st</sup> floor: hand rail on right going up. 11 carpeted steps, open doorway is narrow onto landing.</p> <p>Ground floor to lower ground floor: door on top of stairs, partial hand rail on both sides going up. 11 carpeted steps with low ceiling height nearer to the lower ground floor. Narrow at top of stairs.</p> <p>1<sup>st</sup> floor to 2<sup>nd</sup> floor: very steep steps, handrail on both sides. 10 carpeted steps. Very low headroom at the top of the stairs.</p>
Flooring	<p>Ground floor: open floorboards with rugs.</p> <p>Lower ground floor: laminate throughout.</p> <p>1<sup>st</sup> floor: carpeted hallway, open floorboards throughout.</p> <p>2<sup>nd</sup> floor: open floorboards.</p>
Bedrooms	<p>1<sup>st</sup> floor</p> <p>Twin: open floorboards with rug. Access to 2 sides of each bed as they're against the wall. No headboard on 1 of the beds which is open to sash window. Roller blind.</p> <p>Double: access to bed on 3 sides, venetian blind and curtains.</p> <p>2<sup>nd</sup> floor:</p> <p>Twin beds each can be accessed on 2 sides as against a wall. Low ceiling due to being in the eaves. Rug in centre of room. Velux blind and roller blind on dormer window.</p>
Bedding	Synthetic

Bathroom(s)	Bathroom on lower ground floor: shower with bath over, shower curtain, WC and wash hand basin. 1 <sup>st</sup> floor: narrow space, WC and wash hand basin only.
Living area	2 x 2 seater settees plus dining area and additional seating for 2. Curtains.
Kitchen	On lower ground floor, generous space but low ceiling height due to beams.

Other

Additional information	Note: 1 <sup>st</sup> step ground floor to 1 <sup>st</sup> floor protrudes in front of doorway leading into the sitting room. No children equipment provided. Not dog-friendly. Please contact Cornish Riviera Holidays regarding Guide and Assistance Dogs.
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