

## Accessibility Guide

### Welcome

At Cornish Riviera Holidays, we want to make everyone's stay as enjoyable and as safe as possible and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for your specific requirements. We strongly recommend that on arrival, you familiarise yourself with the layout of your holiday home including the location of exits, windows and keys, discuss with your party what you would do in the event of a fire and plan your escape route. We are mindful that everyone has different accessibility requirements so if you would like to discuss any aspect regarding accessibility of this property, please contact us on 01736 797891 and we will be glad to help.

### General

Property name / address	4 Victoria House, Victoria Place, St Ives TR26 1NZ
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Building construction	Stone built house converted into 2 apartments on 3 <sup>rd</sup> and 4 <sup>th</sup> floor.

### Exterior

Parking	Not applicable.
Access to front door	1 step over threshold into communal hallway and stairs.
Access to back door	Not applicable.
Garden / external areas	Not applicable.

### Interior

Stairs / steps	39 narrow carpeted steps from ground floor to apartment's front door. Once inside, carpeted stairs up to top floor bedroom in the eaves – no handrail and low ceiling.
Flooring	Carpeted throughout except kitchen and bathroom which have lino.
Bedrooms	Double bedroom: bed can be accessed on 3 sides. Curtains. Top bedroom: 4 single beds against walls so can be accessed on 1 side. Change of level via 1 step between both sides of bedroom. 6 x Velux windows.
Bedding	Synthetic.
Bathroom(s)	Corner shower cubicle with glass door. Wash hand basin and WC.
Living area	Open plan to kitchen. 2 double settees. Small, round drop leaf table and chairs for 5-6. Curtains.
Kitchen	Open plan from sitting room.

### Other

Additional information	Safety gate at top of stairs to top bedroom. Not dog-friendly. Please contact Cornish Riviera Holidays regarding Guide and Assistance Dogs.
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