

Conditions of Booking

Please read the terms and conditions of booking carefully - you are legally bound by these when you sign the Cornish Riviera Holidays booking form.

Conditions of Booking - These conditions cancel all previous conditions of booking.

Cornish Riviera Holidays act for the owner and the Hiring Contract shall be between the hirer and the owner of the property for which the booking is made in accordance with the following Conditions of Hire.

1. A deposit of one-third (1/3) of the Rental, plus your booking fee is to accompany the completed booking form. See Note 6 below.
2. Affirmed telephone and email bookings will be held for a period of three days pending the receipt of postal confirmation to include all monies itemised above. Please post 1st Class to avoid disappointment.
3. Upon payment of the deposit and subject to the acceptance of the booking the hirer becomes liable for the balance of the rent, plus damage deposit (see item 10 below) for the period of the letting to be received not less than 28 days before the commencement of the letting.
4. For bookings made 28 days or less before arrival the full amount plus damage deposit (see item 10 below) is to be paid on booking.

5. We regret that we cannot accept any bookings from persons under 18 years of age, and reserve the right to refuse all male or all female bookings in excess of two.

6. Cancellation for any reason is the total responsibility of the hirer. We advise the hirer to organise their own comprehensive insurance.

7. Any cancellation for whatever the reason, must be confirmed in writing and received prior to the commencement of the letting. Upon receipt of any cancellation CRH will endeavour to re-let the property for the period concerned or any such part thereof as may prove possible. If such a re-letting can be arranged then we shall, at our sole discretion, refund the deposit and the balance of the rent (if paid) less any and all costs incurred in re-letting. If the property is not re-let for any reason then the hirer is legally liable for the whole or rental.

8. All lettings are for holiday purposes only and to the persons named in the booking form. The exact number of persons allowed in the property is clearly stated in every description. Under no circumstances may more than the maximum number of persons stated occupy a property except by prior agreement with CRH in writing. CRH and the owners reserve the right to refuse admittance and terminate the letting forthwith if this condition is not observed.

9. Dogs, where allowed, are charged at an extra rate of twenty pounds (£20.00) per pet per week. They should never be left unattended or allowed on any furnishings.

10. A damage deposit of One hundred Pounds (£100.00) is payable with the balance of rental and will be refunded by cheque during week following departure. The hirer is totally responsible for the property and is expected to take all reasonable care of it. The property must be left in a clean and tidy condition, otherwise an extra cleaning charge could be made. Should the hirer fail to vacate the property on the due date, leave the accommodation in such a condition that it is not suitable for occupation by the following tenants the hirer will be liable for all costs in making good damage, breakages, missing items and extra cleaning charges as incurred.

11. Value Added Tax, where applicable, is included in the charges quoted.

12. Any complaints regarding the property must be made to CRH within 24 hours of arrival and any dispute arising, if not mutually agreed shall be referred to an arbitrator(s) subject to the provisions and conditions of The Arbitration Act of 1950 or any statutory modification thereof for the time being in force.

13. All tenancies are from Saturday to Saturday except where otherwise stated and all tenancies will commence after 15.00 (3 p.m.) on the first day of the tenancy and terminate at 10.00 (10a.m.) on the final day.

14. The booking is made on the understanding that the holiday home will be placed at your disposal on the date stated. If this should not be possible through circumstances beyond CRH or owners' control (e.g. fire, theft, damage etc.) we CRH or the owners cannot guarantee to provide an alternative holiday home, in which case the booking deposit and hire charge, if paid, will be returned in full but you will have no claim against CRH or the property owners.

15. All tenants, guests and visitors are totally responsible for their personal property. CRH or the owners accept no responsibility or liability for any injury sustained, loss or damage to any person or property brought on to the premises howsoever caused.

16. CRH and the owners reserve the right to alter, delete amenities or facilities either advertised or previously available without prior notice.

17. Bed linen, where provided, is changed on changeover dates, but towels, tea towels and bath mats are not provided and visitors should provide their own. Bed linen charges, where applicable, are to be paid with the balance of the rental.

18. The information provided by CRH is offered in all good faith and has been compiled with care and diligence, however, CRH for themselves and the owners, do not accept any liability for disappointment, costs of travel, inspection or other items.

Important note. Should there be anything you feel we should be made aware of in order to ensure your comfort and safety whilst you are with us, please do not hesitate to inform us.

Booking Form

Cornish Riviera Holidays, Westcotts Quay, St.Ives, Cornwall, TR26 2DY
phone 01736 797891 email info@cornishrivieraholidays.co.uk

name and address of person making booking (in block letters)	
mr/mrs/ms	first name
street	surname
town	
county	postcode
contact	home phone
	mobile phone
	email

holiday date from	holiday date to	property name	ref. no.
1			
2			
3			

full names of party members (including person making booking)	age if under 21	full names of party members	age if under 21
1		5	
2		6	
3		7	
4		8	

double bed linen sets (£15 each)	single bed linen sets (£13 each)	cot (£20 each)	high chair (£20 each)	dogs - if allowed (£20 each)	parking (if available £45)

1/3 of the rental (or full rental as final balance)	£	(to nearest pound)
booking fee	£ 20.00	
£100 damage deposit (payable with final balance)	£	
extras i.e. linen/parking etc (payable with final balance)	£	
enclosed cheque (made payable to Cornish Riviera Holidays) postal orders/money orders/cash	£	

I have read and accepted the Terms and conditions of booking. I am over 18 years of age and agree to be wholly responsible for the balance of the rental for the property/properties booked, all in accordance with the Conditions of Booking. I agree to leave the property in a clean and tidy condition and to be responsible for any and all damage or breakages howsoever caused.

Signature _____

Date _____